

Welcome to CareSuper

We're super
together



On 1 October 2025 the Meat Industry Employees' Superannuation Fund (MIESF) merged with CareSuper. Your super account with MIESF has now been closed and a new account has been opened for you, with CareSuper.

You're now part of a fund that's big enough to make a difference, but small enough to care for your future.

Benefits of CareSuper

Now that you're a CareSuper member, you have access to these great benefits:

- Award-winning service¹ including support in your language
- Strong long-term returns²—more money for your account
- Online access and mobile app—access to calculators, webinars and education articles
- Financial advice available to suit your needs
- More investment options—a range of options to choose from and you can generally change options whenever you like
- Binding beneficiaries—choose who inherits your super
- Profit-to-member Industry SuperFund.




Interpreter services

If English isn't your first language, you can use the Translating and Interpreting Service (TIS National) by calling **131 450** to pre-book a phone interpreter or by visiting their website at [tisnational.gov.au](https://www.tisnational.gov.au). This service is provided at no extra cost.

Accessing your account online

You can manage your account in **Member Online**, our online portal. To access your account online, follow the steps below.

✓ If you've already provided MIESF with your email address you can go straight to **step 3**.

- 1** Scan this QR code  **OR** Visit us at caresuper.com.au/miesf-form and complete the *Confirm my email* form.
- 2** **Wait** for us to send you an email confirmation letting you know that we've registered your email. This could take a few days.
- 3** **Visit** us at caresuper.com.au/register-now to set up your password for **Member Online**. You'll need to use the same email as the one you gave us in **step 1**.

Insurance

Any insurance you had with MIESF immediately before 1 October 2025 will continue to be provided by CareSuper under a new policy with MetLife from 1 October 2025 and will be subject to applicable terms and conditions including cessation of cover conditions. Please read the *Insurance guide (Category D)* available at caresuper.com.au/pds.

Please note a dangerous occupation exception applies to Category D insurance cover. This allows us to provide default cover to members who we consider are working in a dangerous occupation, even if they're under age 25 or have less than \$6,000 in their account.

Let your employer know our new fund details

From 1 October 2025, your employer will need to update the Fund name, Unique Superannuation Identifier (USI) and Australian Business Number (ABN) in their clearing house and/or payroll system.

The new fund details from **1 October 2025** are:

Fund Name	CareSuper
Superannuation Product Unique Superannuation Identifier (USI)	MTA0100AU
Australian Business Number (ABN)	74 559 365 913

Your employer may also ask you for a new *Compliance statement*, which can be found at caresuper.com.au/compliance-statement.

Here to help

Call us on **1800 005 166** if you've got a question, or find out more at caresuper.com.au/miesf

 info@caresuper.com.au  GPO Box 1547 Hobart TAS 7001



¹CareSuper was ranked number 1 for customer experience across the Superannuation and financial sectors by Customer Service Benchmarking Australia (CSBA) for the period July 2024 to June 2025. CareSuper has an agreement with CSBA for quality assurance and staff training within their contact centre. Awards and ratings are only one factor when deciding how to invest your super. Read about the award methodology at csba.com.au.

²SuperRatings Fund Crediting Rate Survey SR50 Balanced (60-76 Median) Index, June 2025. Past performance isn't a reliable indicator of future performance. The value of investments can rise or fall, and investment returns can be positive or negative.

CareSuper Pty Ltd (Trustee) ABN 14 008 650 628, AFSL 238718. CareSuper (Fund) ABN 74 559 365 913. Any advice is provided by CareSuper Advice Pty Ltd ABN 78 102 167 877, AFSL 284443. Consider the PDS and TMD at caresuper.com.au/pds. A copy of the Financial services guide for CareSuper is available at caresuper.com.au/fsq. This is general information only and doesn't take into account your objectives, financial situation or needs. Before making a decision about CareSuper, you should consider if this information is right for you. You may also wish to consult a licensed financial adviser.