

# Pension Annual Report 2008

*every day feels  
like a Sunday*



Left: Barry Watchorn, Chairman  
Right: Julie Lander, Chief Executive Officer

## From the Chairman & CEO

It's been a tough year for financial markets around the world, and unfortunately Australia's pension funds have not been immune to this volatility. After four years of exceptionally high returns, share markets globally experienced a downturn in late 2007. This translated into negative returns for pension funds generally, and for CareSuper, the first ever negative return for the Balanced option in our 21-year history.

As disappointing as this is in our first annual reporting period for the CareSuper Pension, it is important to highlight CareSuper's overall investment philosophy – to outperform during volatile markets while producing strong results over the short and long term.

CareSuper's Pension Balanced option return of -6.5%\* performed considerably better than that of other pension Balanced funds – this year the median return was -8.52%.\*\*

It's important to highlight that investment performance should be viewed over a longer time frame, as your assets will continue to be invested in retirement – whether that be 20 years or more. So reacting to short-term market fluctuations may not be in your best interests. On page 8 our General Manager – Investments, Greg Nolan, addresses some of the questions you may have about this year's returns.

CareSuper continues to offer its Pension members personal and tailored financial advice, so if you're concerned about how this year's performance will affect your overall investment strategy, it may pay to visit a financial planner. For more information on this service, take a look at page 7.

During the new financial year, we're pleased to report that we've been able to negotiate even more competitive fees for your CareSuper Pension – effective from 1 November 2008. Take a look at the fees section on page 19 for more information. The new fees will be shown in your 2008/09 statement.

Independent super rating agencies have continued to recognise CareSuper amongst the best super funds. Our Pension product, in its first year, has also received recognition for its quality. Take a look at our achievements on the page opposite.

As part of our ongoing commitment to enhancing your fund, we conducted member research to understand what you value in your Pension fund. You told us to make your pension easy to understand and manage so that you can get on with enjoying retirement. Since then we've introduced online statements and conducted a range of transition to retirement and financial planning seminars.

Our research also told us what you thought your fund represented, and we have used this feedback to help develop a fresh new look and logo. It's part of our commitment to being an approachable and professional fund.

We encourage you to get to know your CareSuper Pension account this financial year; after all, it will affect your desired lifestyle throughout retirement. With our range of options, easy-to-use member tools, and financial planning service, there's bound to be something here for you.

We hope you enjoy the first Annual Report for pension members!

Barry Watchorn

Julie Lander

\*Please note that past performance is not necessarily an indication of future performance.

\*\*Source: SuperRatings Pension Fund Crediting Rate Survey, June 2008.

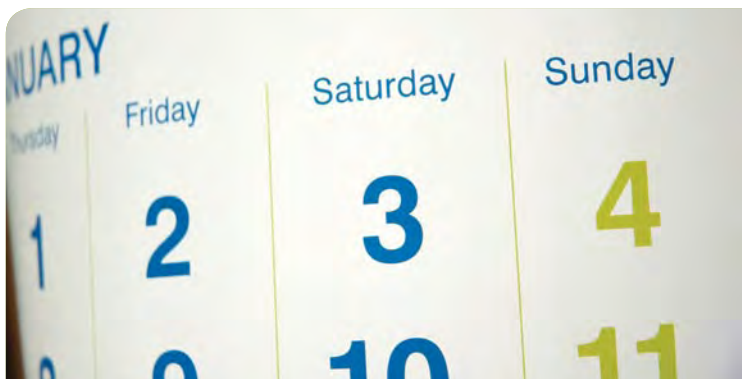
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## 2007/08 at a glance



### On 30 June 2008 CareSuper comprised:

- Over 200,000 members
- Over 32,000 participating employers
- Total funds under management \$3.6 billion.

### The CareSuper Pension comprised:

- Over 280 members
- Total funds under management \$65.6 million.
- Majority of members invested in Balanced option.
- Over 30% of Pension members registered for CareSuper Pension MemberOnline

In 2008 CareSuper was rated in the top bracket by independent ratings agencies

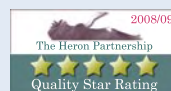
### CareSuper fund:



CareSuper was again among the 10 finalists for SuperRatings' Fund of the Year Award



To achieve the AAA standard CareSuper passed a comprehensive range of 'best practice' measures and benchmarks



Of the 122 super funds assessed by the Heron Partnership, CareSuper was not only awarded five stars, but was rated the top retail fund

### CareSuper Pension:



SuperRatings' Platinum rating was awarded to the CareSuper Pension because it is a 'best value for money' pension product



5 apples means Chant West defines the CareSuper Pension as a 'highest quality product'

*a top rating for peace of mind*



## Get to know your pension

A new financial year usually brings a new attitude to managing your finances. Given that your pension investment may be one of your biggest assets during retirement, it's worth considering how you can maximise this asset to make it work harder and last longer.

Here are some pension member essentials to help you stay on top of your CareSuper Pension or Transition to Retirement Pension.

### Pension longevity

Making the right decisions when it comes to your pension account can make a difference to the lifestyle you lead and how long your assets can fund that lifestyle in retirement. These decisions should be reviewed as your circumstances change, and a financial planner can help you make some of these important decisions.

Consider the following:

#### Pension drawdowns

How much are you going to pay yourself from your CareSuper Pension this year? How often will you pay yourself (frequency), and how long do you expect your income to last? A financial planner can help you work out a pension drawdown strategy to make your pension work harder and last longer.

You can also elect which investment option(s) your pension payments are deducted from, so it's important that you're comfortable with your investment strategy.

### How to make the most of transitioning to retirement

If you haven't yet retired, a financial planner can assess your ability to make salary sacrifice contributions from your regular wages to reap tax benefits while living on pension drawdowns. This strategy may also help you maximise the Government co-contribution this financial year.

### Protecting your assets

What measures do you have in place to make sure your assets are allocated to your loved ones when you die?

You may have nominated a reversionary beneficiary upon commencement of your CareSuper Pension. Alternatively you may have nominated a preferred beneficiary (perhaps your beneficiary or estate) in the form of a non-binding or binding death benefit nomination.

It's important that you understand how your nomination impacts on your beneficiaries when you die. You should also consider whether your nomination is still relevant, so remember to check your CareSuper Pension statement to see what type of nomination you've made, and who you've nominated.



*A valid binding nomination is only valid for three years.*

### Investing in retirement

As a CareSuper Pension member you can choose how your assets are invested through member investment choice.

Your current investment option (as at 30 June 2008) appears on your pension statement enclosed in this pack. To get to know your investment option, turn to pages 16 to 18 of this report, visit [caresuper.com.au](http://caresuper.com.au) or call the PensionLine on 1300 664 781.



help  
is always  
available

You can change your investment strategy as your financial or personal circumstances change, however it's important to keep in mind that your pension account may be a long-term investment and reacting to short-term fluctuations in the market may not be the best move for you.

No two investors have the same expectations when it comes to investment risks and returns. So before switching investment options, consider your investor risk profile. CareSuper's online risk profiler available at [caresuper.com.au](http://caresuper.com.au) can help you determine this. Alternatively you can make an appointment to speak to a financial planner by calling 1300 664 781.

A financial planner can help you determine what level of risk you are comfortable with and your investment timeframe (or horizon), and can review your retirement strategy accordingly.



Call the PensionLine on **1300 664 781** to find out more about how a financial planner can help keep your CareSuper Pension on track.

## Member discounts and savings

Make the most of your CareSuper membership by accessing a range of non-super products at discounted rates, thanks to our relationship with the following providers:

### Members Equity Bank

Members Equity Bank gives CareSuper members access to discounted home loan rates and other low fee banking products including:

- Super Members Home Loan – with a low interest rate and no application fees
- Online savings account – offering a competitive interest rate and no ongoing account keeping fees
- Personal loans – a low-cost way to borrow money to finance a major purchase
- The Members Equity MasterCard – one of Australia's lowest ongoing interest rates

Applications are subject to credit approval. Fees and charges apply. Terms and conditions available on request. This is general information only and you should consider if these products are appropriate for you. Members Equity Bank Pty Ltd ABN: 56 070 887 679 AFSL: 229500.



MembersEquity  
Bank

To find out how Members Equity Bank can help you, visit [membersequitybank.com.au](http://membersequitybank.com.au) or call 1300 309 374.

## Health cover

CareSuper members have a choice of health cover providers, both at discounted rates:

- **NIB Health Funds** – avoid the usual 2 and 6 month waiting periods and receive a 6% discount on the cost of your membership when you pay by direct debit.



Visit [www.caresuper.nib.com.au](http://www.caresuper.nib.com.au) or call the NIB Member Care Centre on 1800 816 692 for more information.

- **SMHP** – The Super Members Health Plan is a not-for-profit health fund available exclusively to members of participating Industry Super Funds, of which CareSuper is one. With a money-back guarantee, SMHP is confident of its value for money insurance offer.



Visit [caresuper.com.au](http://caresuper.com.au) or call SMHP on 1300 136 650 for more information.

**Legal information:** Prior to accessing any of these products, please obtain a Product Disclosure Statement from the service provider. CareSuper does not in any way recommend or endorse that these products or services are suitable for you, so you may wish to seek independent advice before deciding to access any of these products or services. CareSuper invests in Members Equity; however, it does not receive any commissions for promoting Members Equity products or when a CareSuper member uses a Members Equity product.

“tools and services  
to make the right  
pension decisions”

## Getting help made easy

At CareSuper we give you access to the right tools and services to help you make the right pension decisions.

### Knowledge centre: your online destination for super and pension tools

Knowledge centre is CareSuper's new online destination for all your references and tools. At the click of the button, you can access all the help you need, at your convenience.

**Visit our knowledge centre at [caresuper.com.au](http://caresuper.com.au) to access the following:**

#### Calculators

Play with the numbers by modifying different variables to help you make some important decisions.

**Salary sacrifice calculator** – if you're still working, calculate how much you can boost your super and reduce the amount of tax you pay through salary sacrifice.

**Risk profiler** – a get-to-know yourself tool to help you work out your attitude to risk when it comes to investing. This tool will also guide you through your investment options based on your risk profiler outcome.

**Super & pension planner** – see how changing the amount of income you give yourself in retirement will affect the life of your income stream and work out how to stretch your pension so that it works harder for you during retirement.

#### Pension MemberOnline

MemberOnline gives you access to your pension account so that you can stay in control. It's a secure site that allows you to view your membership details, account balance as well as change details such as your investment choice and beneficiaries you nominate (apart from binding nominations).

And soon you'll be able to receive and view your member super statements through MemberOnline too!



## Financial planning services

Since July 2007 CareSuper has provided in-house financial planning services for CareSuper members. So no matter how simple or complex your needs are, we have the right help on hand to help you manage and maintain your pension account.

A financial planner can help you to:

- **Manage your investments** by re-assessing your tolerance to risk. If you're considering reviewing your investment options this year, it pays to speak to a financial planner.
- **Manage debt** – as the cost of every day living rises, your planner can help you assess your levels of personal debt and make recommendations to maximise your overall income.

- **Set retirement strategies** – if you haven't yet retired, your planner can help you assess your ability to maximise tax benefits prior to retirement. Your planner can also help you decide when's the best time to retire.

Once you've set your strategy, your planner can review your plan along the way to check whether it's still relevant to your needs and lifestyle.

- **Plan your estate** – by ensuring your estate is passed on to your beneficiaries in the most tax effective and financially beneficial way.



*To find out how a financial planner can help you, call the CareSuper PensionLine on 1300 664 781.*



## Did you know?

The financial planning service is available through CareSuper's relationship with Industry Fund Financial Planning (IFFP) to provide fee-for-service personal financial advice to CareSuper members, at CareSuper offices around the country.

For members who can't get to one of our offices you can visit an IFFP financial planner in one of their branches located in every State or Territory.

# The financial markets

As with a super fund, your CareSuper Pension invests in assets such as shares, property and bonds (depending on your investment selection), and therefore is affected by what is happening in the financial markets and global economy.

You may be worried about the growth of your pension because of the recent negative returns; however, it is important to remember that some of CareSuper's investment options aim to provide strong performance over the long term, not just over a 12-month period.

## What happened to share markets over the year?

The Australian share market fell 13.7% over the year, and overseas shares fell 20.8% due to the impact of 'sub-prime' lending practices in the US and concerns that have affected financial institutions worldwide. This led to a slow down in growth in Australia, the US and other developed countries.

## Why does CareSuper invest in share markets?

On average, share markets fall one year in every three or four, but over time they have provided the best protection against inflation. You may expect to be retired for many years, therefore you need to consider investing for the long term. Despite the occasional fall in valuations, the share markets have historically provided strong returns over the long haul.

## Where is the Balanced option invested?

Many of CareSuper's Pension members are invested in the Balanced option, which holds a diversified portfolio of Australian and overseas shares, direct property, bonds, cash and a range of 'alternative' investments including infrastructure and private equity. CareSuper's approach is not to try and 'time' the markets, but stick to our long-term strategy. However, in the Balanced option, the Trustee uses its discretion

Greg Nolan, CareSuper's General Manager – Investments, addresses some of the questions and uncertainty CareSuper Pension members may be faced with.



to manage asset allocation within the ranges specified, and over the past year, the allocation to shares in the Balanced option was lower than it had been over the previous three years, which actually helped reduce the negative impact of the fall in share markets.

The strategy of the Balanced option is to hold between 25% and 45% of assets in Australian shares and between 10% and 35% in overseas shares. Asset allocations for all options can be viewed in the investment options section of this report (see pages 16 to 18), and at [caresuper.com.au](http://caresuper.com.au)

## How did my CareSuper Pension account perform against others in the market?

CareSuper's Pension Balanced option return of -6.5% performed considerably better than that of other pension Balanced Funds – this year the median return was -8.52%\*. Although not a positive return, CareSuper's prudent investment strategy ensured that members' pension funds did not bear the full brunt of the fall in equity markets over the last financial year.

## Why was there a difference in the returns between the CareSuper Pension Balanced option and the industry fund Balanced option?

As the Pension option started with no funds CareSuper was initially unable to introduce any currency hedging to the product. And with the strength of the Australian dollar against other currencies, any investments in foreign currency markets have been adversely affected. CareSuper is currently addressing this issue for future investments.

Another factor is that negative markets this year have delivered the taxable fund (CareSuper's industry Balanced option) the benefits of some tax losses. The CareSuper Pension Balanced option, a non-taxed entity, does not receive these same tax benefits.

## What is CareSuper's track record?

Although CareSuper's Pension has only been available since 1 July 2007, the investment options available to pension members have been around for much longer in the CareSuper industry superannuation fund.

The industry fund's long-term track record for the Balanced option remains impressive, with an average return of almost 9% each year for the past 10 years (see opposite). This compares to the average rate of inflation of around 3% each year.

## Wouldn't I be better off switching to cash?

It's important to realise that your pension account may be a long-term investment and therefore switching options right now might be exactly the wrong thing to do – you might be consolidating your losses and moving away from your chosen strategy, thereby missing out when share prices rise again. For example, a \$1000 investment in the Balanced option 5 years ago would now be worth \$1639, but the same in cash would be only worth \$1266.\*\*

This information is of a general nature and is not intended as financial advice. It does not take into account specific needs, so members should look at their own personal position, objectives and requirements before taking any action. Please note that past performance is not necessarily an indication of future performance.

\*Source: SuperRatings Pension Fund Crediting Rate Survey June 2008

\*\*Source: JANA Investment Advisers. Calculations take into account investment-related fees and contributions tax, but not administration fees.



## see how the CareSuper Pension returns measure up

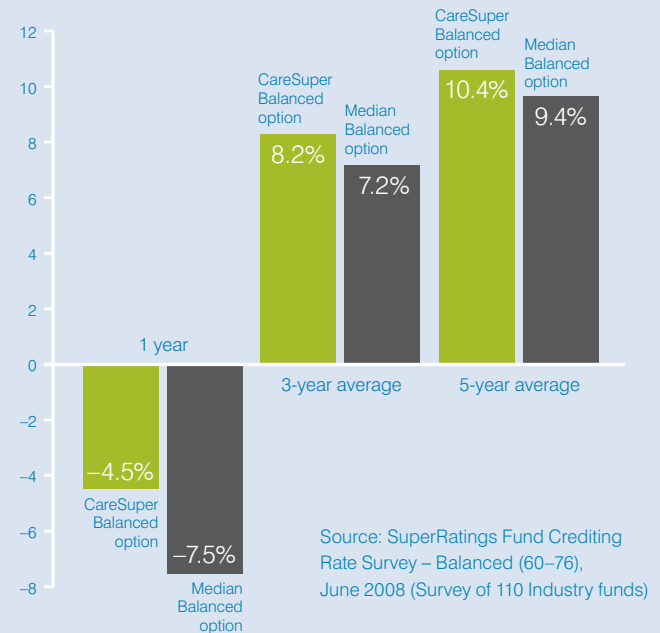
CareSuper Pension investment returns as at 30 June 2008

Investment option	1 year	Median Returns*
Capital Guaranteed	6.6	NA
Capital Stable	-0.6	-0.83
Conservative Balanced	-3.3	-5.23
<b>Balanced</b>	<b>-6.5</b>	<b>-8.52</b>
Sustainable Balanced	-8.0	NA
Alternative Growth	-6.0	NA
Growth	-10.5	-12.09
Cash	5.2	5.84
Fixed Interest	6.3	3.77
Direct Property	10.2	NA
Australian Shares	-15.8	-13.55
Overseas Shares	-18.2	-20.05

\* SuperRatings Pension Fund Crediting Rate Survey June 2008.

## CareSuper's industry super returns for the Balanced option outperform over time

Balanced super returns for periods ended 30/06/08



Please note: the 3 and 5 year average columns are arithmetic averages, and do not take into account compounding of returns. Past performance is not necessarily an indication of future performance.

# Your fund, your future lifestyle

## What does CareSuper stand for?

We are committed to being an approachable, professional fund that understands the needs of individual members, while constantly striving to improve service and performance. We really take our responsibilities seriously – after all, we look after the savings of over 200,000 members so that you can enjoy a better lifestyle in retirement, and assist over 32,000 employers meet their super obligations and provide a valuable employee benefit to you.

So it's essential that all aspects of CareSuper reflect this identity – our service, our people and our strategy.

As part of our ongoing commitment to member communications and education, we conducted extensive research over the past year to gain a better understanding of members' needs.

## Professional look for a professional fund

Our research findings have guided the development of a new visual identity for CareSuper – one that better represents who we really are. Of course, it's more than just a new look – our consultation has also helped us understand where we can streamline processes and further improve communication and education services to make dealing with us easier, so you can enjoy life leading up to and throughout retirement.

You'll see the new look incorporated into our website and publications over the coming months and new service and process initiatives introduced as well – we'd love to hear what you think!

*CareSuper is committed to being an approachable, professional fund*



# this is what you told us:

## Your ideal pension fund

### Easy to understand

'I want my fund to give me access to information and tools that are easy to use and easy to understand.'

### Flexibility and accessibility

'I want to be able to manage my account online – check my balance, change my investments and view my membership details if required.'

### Gives me choice

'I want to be in control and know that I have the choices available to make a decision when I want to or need to if my situation changes.'

### Deliver strong returns

'I want my fund to deliver the results over time. Performance is really important to me.'

## CareSuper's commitment to you

We're providing you with more tailored information about your pension that you can relate to and understand.

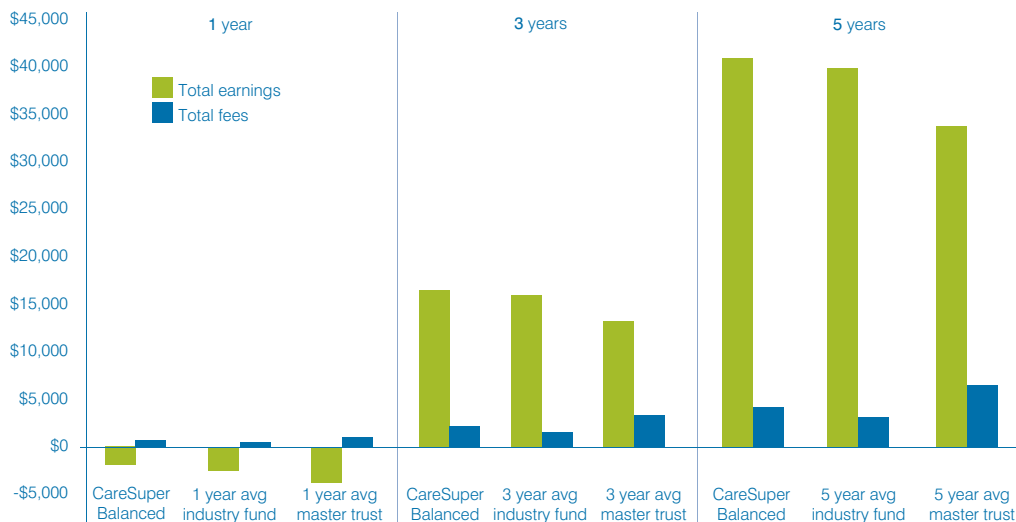
We also give you access to financial planning services, either over-the-phone or face-to-face to help you make those difficult decisions.

You can do all these things on Member PensionOnline. Our new website is also easier to navigate for quicker access. Take a look at [caresuper.com.au](http://caresuper.com.au). Our PensionLine is accessible 8am to 6pm EST, Monday to Friday, to answer any questions about your CareSuper Pension or Transition to Retirement Pension.

We give you a range of choices when it comes to investing, as well as the right information to help you make the right choice. It doesn't cost anything to switch investment options, and you can do so when it suits you. We offer members products from super, transition to retirement to pension, so we can look after you for life.

The CareSuper Pension has been in operation only for one year, so take a look below at how the investment options have performed over the long term in the industry superannuation fund.

## CareSuper's performance – see how we measure up



### Assumptions:

1. \$50,000 Start Balance
2. \$50,000 Salary
3. 3.5% pa Salary Increase
4. 9% SG Contribution
5. Investment returns net of taxes but gross of fees

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*during the year, over  
30% of pension members  
registered for Pension  
MemberOnline access*



# Our commitment to the environment

During 2007/08 CareSuper introduced a range of environmentally conscious initiatives. We continue this commitment into the future and encourage our members to play a more active part too.



## Considering the sustainability of your investments

CareSuper is now signatory of both the UN Principle for Responsible Investing (PRI) and the Carbon Disclosure Project.

There's a growing view among investment professionals that environmental, social and corporate governance (ESG) issues can have a positive impact on investment portfolios over time. The PRI helps organisations such as CareSuper to consider a range of these issues when making investment decisions for their members.

The Carbon Disclosure Project (CDP) is a collective group that actively seeks information on the business risks and opportunities presented by climate change and greenhouse emissions, from some of the world's largest companies.

For more information, visit:

- [www.unpri.org](http://www.unpri.org)
- [www.cdproject.net](http://www.cdproject.net)

## Minimising paper usage

During 2007/08 we told you about our new online statement offer. From this year members can view their pension statements via our secure online member facility – Pension MemberOnline, instead of receiving your super statement by mail. And you can say good-bye to filing your paper statements as you'll be able to access your online statements in one central location.

### Register for online statements

To elect to receive your pension statements online, visit [caresuper.com.au](http://caresuper.com.au) and follow the prompts to Pension MemberOnline.

If you're currently not registered to access Pension MemberOnline, call us on 1300 664 781. Make sure to have your pension member number handy.

During the year, over 30% of pension members registered for Pension MemberOnline access.

## Using greenhouse friendly paper

Legally CareSuper is required to send you regular statements and annual reports. Sometimes we also need to send other information to help you make the right decisions. So when we do send you information by mail, we make sure it's printed on greenhouse friendly recycled paper. We'll also proudly display the green credentials on everything we send you.

This annual report is printed on greenhouse friendly Envi 50/50, and it comes with the following credentials:



**MOHAWK**  
manufactured with wind power



# What you need to know

Every year there are changes to super and pension laws that affect you. Here are some of the major changes you need to know this year.



## For transition to retirement members

### Extra tax for no-TFN members

This year if you don't have a tax file number registered with your super fund you will see extra tax deducted on your super statements.

You'll incur an extra 31.5% tax on your employer contributions, if your TFN has not been provided. What's more, any personal contributions will have to be returned. Not only will this be a hassle, but it will also have a major effect on your ability to save effectively for retirement and earn interest on your super, even if the tax is eventually reimbursed.

Your employer is obliged to pass your TFN details onto your super fund within 14 days of commencing a new job.

### New rules for calculating SG

From 1 July 2008 superannuation guarantee (SG) payments must be calculated from ordinary time earnings (OTE). This is generally the amount you earn for your ordinary hours of work, including:

- over-award payments
- commissions
- allowances, and
- paid leave.

Ordinary time earnings do not usually include overtime. For more information visit [ato.gov.au](http://ato.gov.au)

### Salary sacrifice to be counted

The government budget also announced that from 1 July 2009, salary sacrifice contributions to superannuation will be assessed as income for purposes such as co-contribution eligibility, income support payments, family assistance, child support and a range of government assistance delivered through the tax system.

## Making an enquiry or complaint

The Trustee of CareSuper has established procedures to deal fairly with enquiries and complaints from members, employers and beneficiaries.

Complaints can be received in a variety of ways – by telephone, email or letter. If you make an enquiry or complaint by telephone we will endeavour to answer immediately, unless a written response is required. In some cases CareSuper may ask you to submit your complaint in writing so it can be investigated further, with a written response to you.

All complaints will be handled in a courteous and confidential manner. You should contact us in one of the following ways:

**Call:** CareSuper **1300 664 781**  
between 8am – 6pm Monday  
to Friday EST.

**Email:** [admin@caresuper.com.au](mailto:admin@caresuper.com.au)

**Write to:** The Enquiries and Complaints Officer  
CareSuper  
GPO Box 1923R Melbourne Vic 3001.

If you're not satisfied with the Trustee's response, or the Trustee fails to reply within 90 days, you may take your complaint to the Superannuation Complaints Tribunal (SCT), which is an independent body established by the Federal Government to resolve certain types of complaints raised by members, employers or their beneficiaries.

The SCT will not consider a complaint unless it has first been lodged with the fund. The SCT can be contacted on 1300 780 808 or via [www.sct.gov.au](http://www.sct.gov.au). The procedures to follow, time limits and other details are included in the brochure 'Making enquiries & complaints' (available on request).

## Terminal medical condition – tax-free

A person suffering from a terminal medical condition will be now able to receive a superannuation lump sum payment tax free. A new condition of release

has also been introduced which will give that person unrestricted access to their superannuation benefits. The person must meet the regulator's definition of 'terminal medical condition'. Call CareSuper on 1300 664 781 for more information.

## Super thresholds 2008/09

- **SG maximum contribution base** – per quarter \$38,180 (formerly \$36,470)
- **Concessional** (employer and salary sacrifice) contributions cap – \$50,000/\$100,000\* unchanged from 07/08.
- **Non-concessional** (after-tax) contributions cap – \$150,000/\$450,000\* unchanged from 2007/08\*\*
- **CGT cap** – \$1.045 million

\* There is a transitional period between 1 July 2007 and 30 June 2012. If a person is age 50 or over on the last day of a financial year within the transitional period, the \$100,000 will apply.

\*\* People under age 65 at any time in the financial year may effectively bring forward two years worth of non-concessional contributions allowing them to contribute \$450,000 at any time over a three year period without exceeding the cap.

- **Resident marginal tax rates 08/09**  
(does not include Medicare Levy)

Income	Rate
\$0 – \$6,000	0%
\$6,001 – \$34,001	15% over \$6,000
\$34,001 – \$80,000	\$4,200 + 30% over \$34,000
\$80,001 – \$180,000	\$18,000 + 40% over \$80,000
\$180,001+	\$58,000 + 45% over \$180,000



helping to keep  
you informed

## Did you know?

When you die, your super and pension is treated differently to other assets. The Trustee of CareSuper is guided by law as to who will receive your death benefit.

The payment of a death benefit is at the discretion of the Trustee and before making a decision on the payment of a death benefit the Trustee must first establish if there are one or more people who were dependants of the deceased member.

Dependants include a spouse, a child of the member or someone who relied on the full or partial financial support of the deceased member, or a person who had an interdependency relationship with the deceased member at the time of death. (For definitions of spouse and interdependency relationship, refer to the CareSuper Pension Guide.)

If one or more dependants exist, no other person can receive the benefit. If there are no dependants the Trustee will consider paying the benefit to the deceased member's legal personal representative (the executor or administrator of the estate).

The Trustee will be guided by a non-binding death nomination of a beneficiary but by law must establish dependency as outlined here. If you make a valid binding death benefit nomination the Trustee will pay your death benefit to your nominated dependent(s) or legal personal representative.

*For more information about making a death benefit nomination call 1300 664 781.*

## Keeping Centrelink informed

Centrelink has introduced a new electronic process which allows pension providers such as CareSuper to directly transfer necessary information about your CareSuper Pension.

As you know, Centrelink needs to know how much income you draw from your CareSuper Pension and what assets you hold in your income stream (pension). These figures are used by Centrelink to calculate payments such as Age Pension, Carer Payment and Disability Support Pension; therefore it's important that CareSuper provides Centrelink your up-to-date information.

### When does this happen?

The electronic transfer will run twice yearly in February and August for all CareSuper Pension members, followed by subsequent requests from Centrelink.

CareSuper will continue to issue all new Pension members with a Centrelink schedule when they first commence their Pension, and when requested by you (usually due to changes to your account).

### Saves you the hassle

Previously Centrelink requested this information directly from customers. To eliminate unnecessary stress and inconvenience, and to ensure the accuracy of your information, Centrelink will now communicate directly with income stream providers, such as CareSuper.

## Is it secure?

CareSuper's administrator has entered into partnership with Centrelink to implement this electronic facility. The process uses a 128 bit encryption over a secure government website to transfer data, so you can be rest assured that your data is provided to Centrelink in a secure and confidential way.

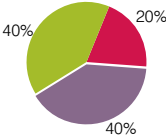
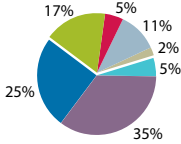
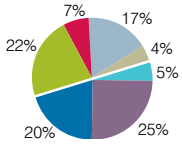
For more information contact the CareSuper PensionLine on 1300 664 781.

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## New fees for pension members

Due to a positive demand for the CareSuper Pension, we've been able to negotiate even more competitive fees for you. Take a look at the new administration fees on page 19 of this report. These fees will be shown on your 2008/09 Pension statement.

# Your investment options at a glance

Managed options	Capital Guaranteed option	Capital Stable option	Conservative Balanced option																																		
Investment objectives	<ul style="list-style-type: none"> <li>To achieve returns after fees that exceed increases in the inflation rate [as measured by the Consumer Price Index (CPI)] by at least 1% per year over rolling 5-year periods</li> <li>Over shorter periods, ensure as far as possible that the amounts credited to members each year are competitive with those credited by comparable capital guaranteed options in other superannuation funds</li> <li>To achieve positive returns after fees in all financial years</li> </ul> <p>Note: AMP Life Limited (AMP) has informed CareSuper that it will not accept any future investments for this product from 22 August 2008. Advice will be provided on the CareSuper website and in future applications if another similar offer is secured.</p>	<ul style="list-style-type: none"> <li>To achieve returns after fees that exceed increases in the inflation rate (as measured by the CPI) by at least 2% per year over rolling 5-year periods</li> <li>Over shorter periods, ensure as far as possible that the amounts credited to members each year are competitive with those credited by comparable capital stable options in other superannuation funds</li> <li>To achieve positive returns after fees in at least 9 out of 10 financial years</li> </ul>	<ul style="list-style-type: none"> <li>To achieve returns after fees that exceed increases in the inflation rate (as measured by the CPI) by at least 2.5% per year over rolling 5-year periods</li> <li>Over shorter periods, ensure as far as possible that the amounts credited to members each year are competitive with those credited by comparable options in other superannuation funds</li> <li>To achieve positive returns after fees in at least 8 out of 10 financial years</li> </ul>																																		
Risk profile	Very low risk	Low risk	Low to moderate risk																																		
Investment strategy and asset allocation	 <p>Growth assets 60% / Defensive assets 40%</p> <p>Benchmark %</p> <table border="0"> <tr> <td>● Australian shares</td> <td>40</td> </tr> <tr> <td>● Property</td> <td>20</td> </tr> <tr> <td>● Fixed interest</td> <td>40</td> </tr> </table>	● Australian shares	40	● Property	20	● Fixed interest	40	 <p>Growth assets 35% / Defensive assets 65%</p> <p>Benchmark %</p> <table border="0"> <tr> <td>● Australian shares</td> <td>17</td> </tr> <tr> <td>● Property</td> <td>5</td> </tr> <tr> <td>● Overseas shares</td> <td>11</td> </tr> <tr> <td>● Growth alternatives</td> <td>2</td> </tr> <tr> <td>● Defensive alternatives</td> <td>5</td> </tr> <tr> <td>● Fixed interest</td> <td>35</td> </tr> <tr> <td>● Cash</td> <td>25</td> </tr> </table>	● Australian shares	17	● Property	5	● Overseas shares	11	● Growth alternatives	2	● Defensive alternatives	5	● Fixed interest	35	● Cash	25	 <p>Growth assets 50% / Defensive assets 50%</p> <p>Benchmark %</p> <table border="0"> <tr> <td>● Australian shares</td> <td>22</td> </tr> <tr> <td>● Property</td> <td>7</td> </tr> <tr> <td>● Overseas shares</td> <td>17</td> </tr> <tr> <td>● Growth alternatives</td> <td>4</td> </tr> <tr> <td>● Defensive alternatives</td> <td>5</td> </tr> <tr> <td>● Fixed interest</td> <td>25</td> </tr> <tr> <td>● Cash</td> <td>20</td> </tr> </table>	● Australian shares	22	● Property	7	● Overseas shares	17	● Growth alternatives	4	● Defensive alternatives	5	● Fixed interest	25	● Cash	20
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Average return (for CareSuper's industry super fund)	The average crediting rate for the past 5 years to 30 June 2008 is <b>5.7% p.a.</b>	The average crediting rate for the past 5 years to 30 June 2008 is <b>7.3% p.a.</b>	The average crediting rate for the past 3 years* to 30 June 2008 is <b>6.1% p.a.</b>																																		

Please note that past performance is not necessarily an indication of future performance.

During volatile investment markets, it's tempting to switch investments. Before making any hasty decisions, consider your investment objectives and your investment timeframe (remember super is a long-term investment) as well as your attitude to risk. No matter what type of investor you are, CareSuper has a range of investment options for you to choose from.

Balanced option (default)	Sustainable Balanced option	Alternative Growth option	Growth option																																																																								
<ul style="list-style-type: none"> <li>To achieve returns after fees that exceed increases in the inflation rate (as measured by the CPI) by at least 3% per year over rolling 5-year periods</li> <li>Over shorter periods, ensure as far as possible that the amounts credited to members each year are competitive with those credited by comparable balanced options in other super funds</li> <li>To achieve positive returns after fees in at least 8 out of 10 financial years</li> </ul> <p>Note: Visit <a href="http://caresuper.com.au">caresuper.com.au</a> for the asset allocation ranges for the Balanced option.</p>	<ul style="list-style-type: none"> <li>To achieve returns after fees that exceed increases in the inflation rate (as measured by the CPI) by at least 3% per year over rolling 5-year periods</li> <li>Within the Australian and Overseas Shares asset classes, to invest in industries and companies that are expected to achieve sound investment returns, maintain good social and/or environmental records and have a sustainable future</li> <li>To achieve positive returns after fees in at least 8 out of 10 financial years</li> </ul>	<ul style="list-style-type: none"> <li>To achieve returns after fees that exceed increases in the inflation rate (as measured by the CPI) by at least 4% per year over rolling 5-year periods</li> <li>Over the long term, to produce a less volatile return profile than the Growth option by investing a significant component of the portfolio in alternative investments</li> <li>To achieve positive returns after fees in at least 8 out of 10 financial years</li> </ul>	<ul style="list-style-type: none"> <li>To achieve returns after fees that exceed increases in the inflation rate (as measured by the CPI) by at least 4% per year over rolling 5-year periods</li> <li>Over shorter periods, ensure as far as possible that the amounts credited to members each year are competitive with that credited by comparable growth options in other superannuation funds</li> <li>To achieve positive returns after fees in at least 7 out of 10 financial years</li> </ul>																																																																								
Moderate risk	Moderate risk	Moderate to high risk	High risk																																																																								
<p>Growth assets 75% / Defensive assets 25%</p> <table border="1"> <thead> <tr> <th></th> <th>At 30/06/2007 Benchmark %</th> <th>From 01/07/2008 Benchmark %</th> </tr> </thead> <tbody> <tr><td>Australian shares</td><td>30</td><td>32</td></tr> <tr><td>Property</td><td>10</td><td>10</td></tr> <tr><td>Overseas shares</td><td>23</td><td>23</td></tr> <tr><td>Growth alternatives</td><td>12</td><td>10</td></tr> <tr><td>Defensive alternatives</td><td>5</td><td>5</td></tr> <tr><td>Fixed interest</td><td>15</td><td>15</td></tr> <tr><td>Cash</td><td>5</td><td>5</td></tr> </tbody> </table>		At 30/06/2007 Benchmark %	From 01/07/2008 Benchmark %	Australian shares	30	32	Property	10	10	Overseas shares	23	23	Growth alternatives	12	10	Defensive alternatives	5	5	Fixed interest	15	15	Cash	5	5	<p>Growth assets 75% / Defensive assets 25%</p> <table border="1"> <thead> <tr> <th></th> <th>At 30/06/2007 Benchmark %</th> <th>From 01/07/2008 Benchmark %</th> </tr> </thead> <tbody> <tr><td>Australian shares</td><td>30</td><td>32</td></tr> <tr><td>Property</td><td>10</td><td>10</td></tr> <tr><td>Overseas shares</td><td>23</td><td>23</td></tr> <tr><td>Growth alternatives</td><td>12</td><td>10</td></tr> <tr><td>Defensive alternatives</td><td>5</td><td>5</td></tr> <tr><td>Fixed interest</td><td>15</td><td>15</td></tr> <tr><td>Cash</td><td>5</td><td>5</td></tr> </tbody> </table>		At 30/06/2007 Benchmark %	From 01/07/2008 Benchmark %	Australian shares	30	32	Property	10	10	Overseas shares	23	23	Growth alternatives	12	10	Defensive alternatives	5	5	Fixed interest	15	15	Cash	5	5	<p>Growth assets 85% / Defensive assets 15%</p> <table border="1"> <thead> <tr> <th></th> <th>Benchmark %</th> </tr> </thead> <tbody> <tr><td>Australian shares</td><td>27</td></tr> <tr><td>Property</td><td>10</td></tr> <tr><td>Overseas shares</td><td>18</td></tr> <tr><td>Growth alternatives</td><td>30</td></tr> <tr><td>Defensive alternatives</td><td>15</td></tr> </tbody> </table>		Benchmark %	Australian shares	27	Property	10	Overseas shares	18	Growth alternatives	30	Defensive alternatives	15	<p>Growth assets 90% / Defensive assets 10%</p> <table border="1"> <thead> <tr> <th></th> <th>Benchmark %</th> </tr> </thead> <tbody> <tr><td>Australian shares</td><td>40</td></tr> <tr><td>Property</td><td>10</td></tr> <tr><td>Overseas shares</td><td>30</td></tr> <tr><td>Growth alternatives</td><td>10</td></tr> <tr><td>Defensive alternatives</td><td>10</td></tr> </tbody> </table>		Benchmark %	Australian shares	40	Property	10	Overseas shares	30	Growth alternatives	10	Defensive alternatives	10
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The average crediting rate for the past 5 years to 30 June 2008 is <b>10.4% p.a.</b>	The average crediting rate for the past 5 years to 30 June 2008 is <b>8.8% p.a.</b>	The average crediting rate for the past 3 years* to 30 June 2008 is <b>7.2% p.a.</b>	The average crediting rate for the past 5 years to 30 June 2008 is <b>10.7% p.a.</b>																																																																								

\* The Conservative Balanced and Alternative Growth options were introduced 1 July 2005.

# not sure which option is right for you?

have a go at our risk profiler available at [caresuper.com.au](http://caresuper.com.au) or call 1300 664 781 to be directed to our financial planning service.

Asset class options	Cash	Fixed Interest	Direct Property	Overseas Shares	Australian Shares
Investment objectives	<ul style="list-style-type: none"> <li>To achieve returns after fees at least in line with increases in the inflation rate (as measured by the CPI) over rolling 5-year periods</li> <li>Over shorter periods, to outperform the return of the Australian cash market (as measured by the UBSA Bank Bill Index)</li> <li>To achieve positive returns after fees in all financial years</li> </ul>	<ul style="list-style-type: none"> <li>To achieve returns after fees that exceed increases in the inflation rate (as measured by the CPI) by at least 2% per year over rolling 5-year periods</li> <li>Over shorter periods, to outperform the return of a mix of the Australian and overseas bond markets (as measured by a benchmark consisting of the UBSA Composite Bond Index, UBSA Government Inflation Index and Lehman Global Aggregate Index [hedged])</li> <li>To achieve positive returns after fees in at least 9 out of 10 financial years</li> </ul>	<ul style="list-style-type: none"> <li>To achieve returns after fees that exceed increases in the inflation rate (as measured by the CPI) by at least 4% per year over rolling 5-year periods</li> <li>Over shorter periods, to outperform the return of the Australian direct property market (as measured by the Mercer Australian Unlisted Property Index [pre-tax])</li> <li>To achieve positive returns after fees in at least 8 out of 10 financial years</li> </ul>	<ul style="list-style-type: none"> <li>To achieve returns after fees that exceed increases in the inflation rate (as measured by the CPI) by at least 5% per year over rolling 5-year periods</li> <li>Over shorter periods, to outperform the return of the overseas share market (as measured by the MSCI World ex-Australia Index in \$A)</li> <li>To achieve positive returns after fees in at least 7 out of 10 financial years</li> <li>Investors in this option may be exposed to foreign currency movements</li> </ul>	<ul style="list-style-type: none"> <li>To achieve returns after fees that exceed increases in the inflation rate (as measured by the CPI) by at least 5% per year over rolling 5-year periods</li> <li>Over shorter periods, to outperform the return of the Australian share market (as measured by the S&amp;P/ASX 300 ex LPT's Accumulation Index)</li> <li>To achieve positive returns after fees in at least 7 out of 10 financial years</li> </ul>
Risk profile	Very low	Low	Moderate	High	High
Average return (for CareSuper's industry super fund)	The average crediting rate for the past 5 years to 30 June 2008 is <b>4.8% p.a.</b>	The average crediting rate for the past 5 years to 30 June 2008 is <b>4.9% p.a.</b>	The average crediting rate for the past 5 years to 30 June 2008 is <b>11.8% p.a.</b>	The average crediting rate for the past 5 years to 30 June 2008 is <b>5.5% p.a.</b>	The average crediting rate for the past 5 years to 30 June 2008 is <b>15.3% p.a.</b>

 For more in-depth information about your investment option, visit our investment section at [caresuper.com.au](http://caresuper.com.au)

# CareSuper's fees

CareSuper charges fees only to cover costs, not to make a profit. The table below explains all fees that may have been deducted from your CareSuper Pension account during the 2007/08 financial year.

The fees include:

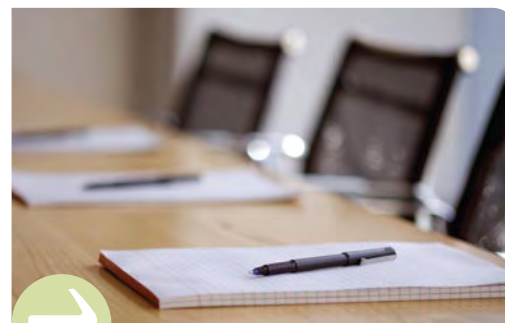
- Fees paid from your CareSuper account
- Fees paid from the assets of CareSuper as a whole or from a particular investment option

Type of fee or cost	Amount	How and when paid
<b>Fees when members' money moves into or out of the fund</b>		
<b>Establishment fees</b> The fee to open your pension account	\$0	Not applicable
<b>Contribution fees</b> The fee on each amount contributed to your pension account	\$0	Not applicable
<b>Withdrawal fee</b> This is the fee charged each time you withdraw an amount from your pension account	Pension payments \$0 Lump sum withdrawals \$0	Not applicable
<b>Termination fee</b> The fee to close the account	\$0	Not applicable
<b>Management costs</b>		
<b>Fees deducted from your account</b>		
<b>Administration fee</b> The fees and costs for administering your account	From 1 July 2007 to 31 October 2008 First \$100,000 invested = 0.6%. Next \$400,000 invested = 0.3%. Over \$500,000 invested = 0.1%. A minimum annual fee of \$650 will apply.	From 1 November 2008 First \$100,000 invested = 0.6%, subject to a minimum annual fee of \$600. Remaining balance = 0.2%, capped at \$1200 per annum. The maximum fee applies at \$400,000 invested.

continued over page



*we charge fees only to cover costs, not to make a profit*





## CareSuper's fees (continued)

Type of fee or cost	Amount	How and when paid																								
<b>Expenses indirectly deducted</b>																										
<p><b>ICR or investment fee</b></p> <p>The cost of investment for each option. Indirect cost ratio (ICR) or investment fees are the annual percentage fees for managing investments. The fees differ from year to year as some of the investment managers are paid partly on a performance fee basis.</p> <p>The figures shown are based on calculations for the 2007/08 financial year, and include all fees charged by lead managers and underlying managers (in the case of funds of funds).</p>	<p>The ICR varies according to the chosen investment options and ranges from 0.11% to 1.76%.</p> <table border="1"> <tr> <td>Capital Guaranteed*:</td> <td>1.76%**</td> </tr> <tr> <td>Capital Stable:</td> <td>0.66%</td> </tr> <tr> <td>Conservative Balanced:</td> <td>0.72%</td> </tr> <tr> <td>Balanced:</td> <td>0.89%</td> </tr> <tr> <td>Sustainable Balanced:</td> <td>1.05%</td> </tr> <tr> <td>Alternative Growth:</td> <td>1.48%</td> </tr> <tr> <td>Growth:</td> <td>1.16%</td> </tr> <tr> <td>Cash:</td> <td>0.11%</td> </tr> <tr> <td>Fixed Interest:</td> <td>0.45%</td> </tr> <tr> <td>Direct Property:</td> <td>0.57%</td> </tr> <tr> <td>Australian Shares:</td> <td>0.54%</td> </tr> <tr> <td>Overseas Shares:</td> <td>0.73%</td> </tr> </table>	Capital Guaranteed*:	1.76%**	Capital Stable:	0.66%	Conservative Balanced:	0.72%	Balanced:	0.89%	Sustainable Balanced:	1.05%	Alternative Growth:	1.48%	Growth:	1.16%	Cash:	0.11%	Fixed Interest:	0.45%	Direct Property:	0.57%	Australian Shares:	0.54%	Overseas Shares:	0.73%	<p>The fee is withdrawn from the investment option before returns are allocated to your account at the end of the financial year</p>
Capital Guaranteed*:	1.76%**																									
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<b>Type of fee or cost</b>																										
<p><b>Investment switching fee</b></p> <p>The fee for changing investment options</p>	\$0	Not applicable																								
<p><b>Family law fee</b></p> <p>The fee for family law requests and changes</p>	\$0	Not applicable																								
<p><b>Binding death benefit nomination fee</b></p> <p>The fee for processing a binding death benefit nomination</p>	\$0	Not applicable																								

\*Under the Capital Guaranteed fee structure, the manager providing the guarantee, AMP, charges 1.15% plus 20% of investment returns.

\*\*For the 2007 calendar year.

## Fees deducted from your investment options

There are investment costs charged by investment managers, CareSuper's custodians and investment adviser.

These costs are deducted from the investment options before the returns are allocated to your account. The fees can differ from year to year as some of CareSuper's investment managers are paid partly on a performance fee basis.

For information about how investment fees are calculated, visit [caresuper.com.au](http://caresuper.com.au)

CareSuper's Board of Directors: seated (L to R): Catherine Wood, Barry Watchorn (Chairman), Michael O'Sullivan (Deputy Chairman), Angela Emslie. Standing (L to R): Gabriel Szondy, David Purchase, Michael Want, Julie Lander (CEO), Sue-Anne Burnley and John Burge.

## Meet the board



The CareSuper Board is responsible for ensuring CareSuper is managed professionally and in the best interests of all members.

The nine professionals representing you are made up of equal numbers of Member-representative and Employer-representative Directors; and an Independent Director. The directors are nominated by their respective organisations in accordance with their particular nomination procedures. The Board represents experience and stability, and has had little change to its composition over the life of CareSuper. The numbers in brackets represents the number of meetings attended out of the number of meetings the Director was eligible to attend.

There were 11 meetings held during the financial year.

### Member representatives

- Sue-Anne Burnley, Director since 2000. (9/11 meetings) Shop, Distributive and Allied Employees Association
- Michael O'Sullivan, Director since 1996 (10/11 meetings) and Deputy Chairman (appointed 4 March 2008) Australian Services Union
- Michael Want, Director since 1994 (11/11 meetings) Australian Services Union
- Catherine Wood, Director since 2000 (11/11 meetings) Australian Services Union

### Employer representatives

- Barry Watchorn, Director since 1998 (10/11 meetings) and Chairman (appointed 4 March 2008) Australian Industry Group
- John Burge, Director since 2002 (10/11 meetings) National Insurance Brokers Association
- Angela Emslie, Director since 2004 (11/11 meetings) Victorian Employers' Chamber of Commerce and Industry
- David Purchase, Director since 2000 (9/11 meetings) Victorian Automobile Chamber of Commerce

As of 5 August 2008, David Purchase resigned as Employer Director for the Trustee Board. The Board has since appointed Sandy Grant to this role, effective 5 August 2008.

### Independent director

- Gabriel Szondy, Director since 2000 (10/11 meetings) Centre for Investor Education (CIE)

### Associated directorships

The following Directors occupy positions on related bodies representing CareSuper's interests.

- John Burge – Director, Industry Superannuation Property Trust
- Michael O'Sullivan – President, Australian Council of Super Investors

### Remuneration

Directors receive a fair remuneration for their responsibilities on the Board.

This year, two directors received fees in the range of \$38,000 to \$45,000 and the remaining seven directors received fees in the range of \$30,000 to \$38,000.

The Trustee of CareSuper is CareSuper Pty Ltd ABN 91 006 670 060 and it is a holder of Australian Financial Services License number 235226. CareSuper is registered as a Registrable Superannuation Entity, Licence number L0000956 and Registration number R1004120.

looking after  
your future

## Our independent advisers

It's complex running a super fund. That's why CareSuper enlists a range of independent experts to assist with the key operations of your fund.

### CareSuper's independent advisers during 2007/08

<b>Administration</b>	Australian Administration Services Pty Ltd
<b>Asset Consultant</b>	JANA Investment Advisers Pty Ltd
<b>Auditor</b>	Ernst & Young
<b>Credit Control Services</b>	Industry Funds Credit Control Pty Ltd
<b>Custodian</b>	National Australia Custodian Services
<b>Insurer</b>	CommInsure
<b>Legal Adviser</b>	IFS Legal
<b>Tax Adviser</b>	KPMG
<b>Trustee indemnity insurance</b>	The Trustee of CareSuper has taken out indemnity insurance to protect the directors of the Trustee and consequently the fund from the potential costs of legal action against them.
<b>Compliance</b>	CareSuper is a regulated superannuation fund under the Superannuation Industry (Supervision) Act. The Trustee will lodge its annual return for 2008 as required by that Act and will continue to operate in accordance with all statutory requirements of superannuation, taxation and other relevant legislation.

## Managing your investments

### Professional investment managers

JANA Investment Advisers Pty Ltd (JANA) was established in 1987 as a specialist investment adviser to large institutional investors such as CareSuper. JANA provides extensive research and recommendations on investment markets and managers for the fund.

With JANA's assistance, the Trustee monitors and reviews the performance of each investment manager on a regular basis.

### CareSuper's investment managers during 2007/08

<b>Australian Equities</b>	452 Capital Acadian Asset management AMP Capital – Sustainable Shares	GMO Renaissance Asset Management Wallara*	Challenger** Paradice** UBS*
<b>Overseas Shares</b>	Acadian Asset Management Baillie Gifford Colonial First State Credit Suisse Asset Management	Dexia Asset Management – Sustainable Shares Orbis T Rowe Price	Wellington MFS** Bank of Ireland*
<b>Direct Property</b>	CharterHall	Dexus Property Group***	ISPT
<b>Growth Alternatives</b>	Holowesko Mesirow AMP Hastings	IFM Macquarie RARE**	Members Equity Wilshire LGT**
<b>Fixed Interest---</b>	Alliance Capital Management Brandywine**	Bridgewater Members Equity	Principal Vanguard
<b>Cash and Capital Guaranteed</b>	AMP		
<b>Defensive Alternatives</b>	Harris Alternatives	FRM*	Fauchier**

\*terminated during the year. \*\*appointed during the year. \*\*\*name change.

# CareSuper's financial statements

CareSuper has an obligation to members to disclose the financial position of your fund.

In order to maintain a healthy fund, CareSuper's Trustees keep a close watch on the fund's investment performance and spending. The result is a financially fit fund.

This financial summary is based on unaudited accounts and shows CareSuper's main financial transactions for the year ended 30 June 2008 and corresponding figures to 30 June 2007. A copy of the audited accounts is available on request. Refer to back cover for our contact details.

<b>OPERATING STATEMENT</b> for the year ended 30 June 2008		
	30-Jun-08	30-Jun-07
<b>Investment revenue</b>		
Interest	5,785,087	4,871,063
Distributions	178,168,374	149,291,790
Other Investment Income	5,420,440	3,372,989
Changes in Net Market Value	-378,841,957	338,101,052
	<b>-189,468,056</b>	<b>495,636,894</b>
<b>Contributions revenue</b>		
Employer Contributions	369,057,514	315,175,496
Member Contributions	84,074,135	146,865,218
Transfers In	150,850,164	164,743,915
	<b>603,981,813</b>	<b>626,784,629</b>
<b>Other revenue</b>		
Group Life Insurance rebate	0	-397,311
Proceeds from Group Life Policies	14,255,336	10,006,911
Other Income	20,284	35,718
<b>Total revenue</b>	<b>428,789,377</b>	<b>1,132,066,841</b>
<b>Investments expenses</b>		
Direct Investment Expenses	9,912,731	12,961,012
<b>Group life insurance expenses</b>	<b>19,264,848</b>	<b>16,357,802</b>
<b>General administration expenses</b>		
Administrator Expenses	7,618,326	7,647,885
Auditor's Remuneration	63,645	60,978
Operating Expenses	8,993,958	7,399,342
Anti-Detriment Payments	-516	127,106
Superannuation Contribution Surcharge	210,371	1,801,680
<b>Total expenses</b>	<b>46,063,363</b>	<b>46,355,805</b>
<b>Benefits accrued before income tax</b>	<b>382,726,014</b>	<b>1,085,711,036</b>
<b>Income tax expense</b>	<b>23,732,429</b>	<b>82,301,932</b>
<b>Benefits accrued after income tax</b>	<b>358,993,585</b>	<b>1,003,409,104</b>

<b>STATEMENT OF FINANCIAL POSITION</b> as at 30 June 2008		
	30-Jun-08	30-Jun-07
<b>Assets</b>		
<b>Cash and Cash Equivalents</b>		
Cash at Bank	7,599,043	4,125,914
Cash & Short Term Deposits	239,019,367	205,968,978
<b>Trade and Other Receivables</b>		
Contributions Receivable	27,020,685	16,534,250
Proceeds from Group Life Policies Receivable	6,692,163	4,962,218
Sundry Debtors	-7,042	-4,578
GST Receivable	-214,624	62,874
<b>Investments</b>		
<b>Financial Assets</b>		
Australian Equities	1,014,246,373	1,203,319,501
International Equities	728,233,175	820,466,317
Other Investments	583,907,506	450,008,609
Fixed Interest Securities	520,116,420	463,573,216
Property Trusts	471,751,350	393,354,548
Derivatives	0	14,928,868
<b>Other Assets</b>		
Fixed Assets	569,203	367,900
<b>Tax Assets</b>		
Deferred Tax Assets	1,069,784	982,187
<b>Total assets</b>	<b>3,600,003,403</b>	<b>3,578,650,802</b>
<b>Liabilities</b>		
<b>Trade and Other Payables</b>		
Group Life Insurance Premium Payable	1,516,951	1,651,511
Provision for Employee Benefits	291,927	188,338
Benefits Payable	21,625,194	16,457,927
Accounts Payable	2,386,441	1,065,039
Sundry Creditors	920	0
<b>Investments</b>		
<b>Financial Liabilities</b>		
Derivatives	0	61,953
<b>Tax Liabilities</b>		
Superannuation Contribution Surcharge	36,457	31,714
Current Tax Liabilities	20,226,690	32,602,853
Deferred Tax Liabilities	3,955,103	52,603,922
<b>Total liabilities</b>	<b>50,039,683</b>	<b>104,663,257</b>
<b>Net assets available to pay benefits</b>	<b>3,549,963,720</b>	<b>3,473,987,545</b>
Represented by:		
<b>Liability for accrued benefits</b>		
Allocated to members' accounts	3,524,022,322	3,450,962,915
Administration, Operating & Capital Reserve	25,941,398	23,024,630
	<b>3,549,963,720</b>	<b>3,473,987,545</b>

## contact us

We're here to help. For more information about your super, you can reach us in the following ways:

**call** CareSuper PensionLine 1300 664 781  
Monday to Friday 8am to 6pm EST

**visit** [caresuper.com.au](http://caresuper.com.au)  
for the latest news and information,  
brochures and forms.

For online access to your pension  
account log on to [caresuper.com.au](http://caresuper.com.au)  
and follow the links to CareSuper  
Pension MemberOnline.

**email** [admin@caresuper.com.au](mailto:admin@caresuper.com.au)  
**fax** (03) 9629 8958  
**write** CareSuper  
Locked Bag 5042  
Parramatta NSW 2124

### Stay in touch with us too!

If you have changed any of your personal details, such as your name, address or your contact numbers, or you are about to, then don't forget to let us know.

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